



CUSTOMER SATISFACTION SURVEY

Thank you for taking the time to complete this survey. Your comments are important to us and will help us to improve our services. Once complete, this survey may be faxed to (866) 745-6328.

Name of Worker(s) who performed services to your project: _____

Site location: _____

How would you rate the overall performance of this company? (Please circle one)

GREAT JOB SATISFACTORY FAIR POOR VERY POOR

How would you rate the overall communication between yourself and our company? (Please circle one)

VERY GOOD GOOD FAIR POOR VERY POOR

How would you rate the overall appearance of those who represented us? (Please circle one)

VERY GOOD GOOD FAIR POOR VERY POOR

How would you rate the overall time that was spent to complete your project? (Please circle one)

VERY FAST FAST AVERAGE SLOW VERY SLOW

How would you rate the cleanliness of your site after our representatives had completed work? (Please circle one)

VERY CLEAN CLEAN FAIRLY CLEAN NOT CLEAN VERY DIRTY

How would you rate the final cost to complete your project? (Please circle one)

MONEY WELL SPENT WHAT I EXPECTED AVERAGE TOO COSTLY

Would you recommend us to others? (Please circle one)

HIGHLY RECOMMENDED RECOMMENDED NO OPINION NOT RECOMMENDED ASK AGAIN LATER

Please include any additional comments: _____

How could we improve? _____

THANK YOU FOR COMPLETING THIS FORM! YOUR COMPLETE SATISFACTION IS IMPORTANT TO US. PLEASE NOW FAX, MAIL OR HAND DELIVER TO ANY OF OUR REPRESENTATIVES TO BE REVIEWED BY OUR OFFICE. WE THANK YOU IN ADVANCE FOR YOUR KIND COMPLIMENTS AND WILL BE EAGER TO MAKE SATISFACTORY ANYTHING THAT WE MAY HAVE OVERLOOKED. IF YOU WOULD LIKE TO BE CONTACTED, PLEASE INCLUDE YOUR CONTACT INFORMATION BELOW:

Contact Name: _____

Contact Address: _____

Contact Phone: _____

Contact Fax: _____

Contact Email: _____

Best time to contact: _____